

Requesting Your GUL Certificate of Insurance

Follow the steps below to request a copy of your GUL Certificate of Insurance.

Step 1:

Log on to Securian Financial's online member portal

Active State of Delaware Employees: The Securian Financial website can be accessed in [Employee Self-Service through my.delaware.gov](https://my.delaware.gov). Once logged in, follow the navigation to the Securian website: Employee Self Service > Benefits > Benefits Websites > Securian.

Active Delaware Solid Waste Authority (DSWA) Employees: Visit the [Securian Financial website](#).

- **User ID:** The letter "d" followed by the first four letters of your last name followed by the 1st letter of your first name followed by your middle initial. If you do not have a middle initial, please use the first two letters of your first name
- **Password:** Your eight-digit date of birth (MMDDYYYY), followed by the last four digits of your Social Security number. NOTE: If you have already logged in, your password may be different. If you don't remember your password, contact Securian Financial at **1-877-215-1489**

Please be aware that all terminated State of Delaware and DSWA Employees will no longer have access to Securian Financial's online member portal upon termination. Terminated employees may skip to **Step 3**, bullets 2 or 3 for Securian Financial contact information and to request a copy of your Certificate of Insurance.

Step 2:

Select "Contact us" in the upper right-hand corner of your screen

Step 3:

From there, you may request your Certificate of Insurance to be sent to you via email or mail by utilizing one of the following:

- Chat
- Email: lifebenefits@securian.com
- Phone: **1-877-215-1489 (7 a.m.–6 p.m. CT)**

Please allow for 7–10 business days if requesting your certificate via mail, and 24–48 hours for email